

# Behind The Scenes

CRANE TECH

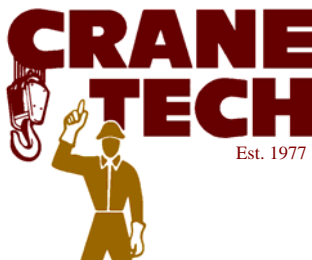
Volume 2

## Control & Quality

There's more to delivering training than showing up and speaking to an audience. Crane Tech understands the importance of ensuring that every detail of your training is handled professionally and thoroughly. We set a high standard for ourselves, and Behind the Scenes provides an inside look at just some of the detail required for this level of quality.



More than what you expect.  
....It's what you deserve!



*Safety Through  
Education*

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## Test Development & Analysis

When your employees' jobs are on the line you don't need tests of dubious origin, or questions that are not secured from prying eyes.

Crane Tech's test development, security, and item analysis includes advanced measures to ensure knowledge is accurately measured. We draw on years of experience and the skill of paying attention to what's important to our customers. Training manuals include all the essential elements to ensure that required knowledge is provided and test questions come from references your employees are provided in training.

Test banks house hundreds of questions, each categorized by subject. Each question is researched and evaluated to ensure your employees have a fair opportunity to show what they have learned. Tests contain a representative number [percent] of questions based on the curriculum and syllabus derived from a specific knowledge base.

Scan cards are used to collect student responses and every test is computer analyzed by our grading software to ensure that no errors are allowed into the system.

Item Analysis... Hundreds of student responses are evaluated, test by test and question by question. We make certain that any question not performing up to expectation is corrected or removed for review. We not only know how many students missed a specific question, we know exactly how many selected each plausible response. That's data!

You just cannot beat this system. It provides quality and clarity so you know the strengths and weaknesses of each employee. Better training, dependable testing, reliable results.

